



EMCO CORPORATION

4605-61ST STREET
RED DEER, ALBERTA
T4N 6Z2
PH# (403) 346-7300 FAX# (403) 343-3116

TO:	Vincent O'Brien	FROM:	Roger Normand
COMPANY:	Martech Marketing	DATE:	09/12/07
FAX NUMBER:		NUMBER OF PAGES:	1
RE:	Defective products	YOUR REFERENCE NUMBER:	

URGENT FOR REVIEW PLEASE COMMENT PLEASE REPLY PLEASE RECYCLE

NOTES/COMMENTS:

Vince,

Looking back on a little history, I have had two defective units in 2005 and three units in 2006. With 2662 units sold in Red Deer since 2005 and only seven defective units since, then it just goes to show the quality of the product. Any manufacturer with a .3% defective rate in one sales location in two years is obviously doing something right and should be very proud of their products

Thank you for supplying and supporting a quality product and thanks to the folks at Fantech.

Regards,
Roger Normand
Branch 718
Assistant Manager
Emco Corporation
Red Deer
PH 403-346-7300

PLUMBING, HVAC, HYDRONICS, INDUSTRIAL, WATERWORKS, FIRE PROTECTION